

## **Funding and Service Agreement<sup>1</sup>**

### **Commercial-hired Transport Service for People with Disabilities**

#### **I Service Definition**

##### **Introduction**

Commercial-hired transport service for people with disabilities provides transport service mainly for mentally handicapped persons who are unable to use public transport and have no alternative means of transport to attend day activity centres or sheltered workshops.

##### **Purpose and objectives**

Historically, commercial-hired transport service was provided to mentally handicapped clients for their daily journeys to attend training or sheltered work. With the change of time, the service has been evolved from serving mentally handicapped persons to nowadays serving persons with disabilities who are unable to use public transport and have no alternative means of transport. For the history of the service, please refer to Notes and Definitions.

##### **Nature of service**

Bus routes are operated by non-governmental organizations on a contract basis with vehicles hired from commercial transport companies. In addition to the hiring of a vehicle and a driver, one Workman II is provided as escort on each route.

##### **Target group**

Persons with disabilities, mainly mentally handicapped persons who are unable to use public transport and have no alternative means of transport to attend day activity centres or sheltered workshops.

---

<sup>1</sup> This Funding and Service Agreement is a sample document for reference only.

**II Performance Standards**

The service operator should meet the following performance standards:

**Output**

<u>Output Standard</u>	<u>Output Indicator</u>	<u>Agreed Level</u>
1	Average monthly enrollment rate in a year	98%

**Essential service requirements**

Nil

**Quality**

Service operators will meet the requirements of the 16 Service Quality Standards (SQSs).

**III Obligations of SWD to Service Operators**

The SWD will undertake the duties set out in the General Obligations of SWD to service operators.

**IV Basis of subvention**

The basis of subvention is set out in the offer and notification letters issued by the SWD to the agency.

The service unit is required to comply with the rules on the use of the social welfare subventions in accordance with the latest Lump Sum Grant Manual and circular letters in force issued by the SWD on subvention policies and procedures.

Notes and Definitions

**History** - Prior to March 1992, apart from centre-based transport service, mentally handicapped persons in need of transport facilities other than public transport could make use of Rehabus service provided by the Hong Kong Society for Rehabilitation for daily journeys to attend training or sheltered work. In view of the long waiting list for Rehabus service, the Society later decided that priority should only be given to physically handicapped persons in making use of service in accordance with its admission criteria and the service would be ceased for mentally handicapped passengers starting from August 1992. To address the problem, the Social Welfare Department secured additional resources to provide commercial-hired vehicles for these clients' daily transport for training and sheltered employment since March 1992.

**Average monthly enrollment in a year** means the total number of passengers of each route at the end of the month in the year divided by 12 months.

**Average monthly enrollment rate in a year** is the average monthly enrollment of each route in the year divided by subvented seating capacity of the route.